

The White Rose cancellation policy

If you reserve accommodation at the White Rose and then subsequently cancel the booking, our cancellation policy is as follows:

Cancellation of the booking

If you cancel the booking more than two weeks before your planned arrival date, you will incur an administration charge of £10.00 per bedroom.

Any refund due to you will be made to the credit or debit card that was used at the time of booking.

If you cancel the booking between 14 days and 7 days before your planned arrival date, you will incur an administration charge of £20.00 per bedroom.

Any refund due to you will be made to the credit or debit card that was used at the time of booking.

If you cancel the booking between 4 and 6 days before your planned arrival date, you may be charged up to 50% of the total booking cost - if we are not able to re-let the accommodation.

No shows and cancellations made within 3 days of the arrival date will lose the total cost of the booking if the bedroom/s are not resold for the length of your booking.

We do our utmost to re-sell cancelled bedrooms, but sometimes it is not possible to do so.

The management reserve the right to use their discretion.

It may also be advisable to take out travel insurance.