

Our cancellation policy.

If you reserve accommodation at the White Rose and subsequently cancel the booking, there may be certain charges applied to your credit or debit card.

We do our utmost to re-sell a cancelled bedroom, but sometimes it is not possible and in some circumstances, there will be a cancellation charge.

The less time we have to re-let the room/s, the higher the cancellation fee.

Our cancellation and administration charges are as follows:

Cancelling your booking at least two weeks prior to your visit, will incur an administration charge of £5.00. Refund of the deposit will only be made to the card that was used to pay the initial deposit.

For cancellations that are made between 2 weeks and 1 week before your arrival date - we will refund your deposit less a cancellation fee of £20.00 per bedroom if the room/s are not re-let.

If we are able to re-let the bedroom, we will just charge an administration charge of £5.00.

Cancellations made 5 to 7 days prior to your arrival may be subject to a fee of 50% of the total cost of your stay if we do not manage to re-sell the bedroom/s.

No shows and accommodation that is cancelled within 48 hours of the arrival date will unfortunately be charged the total booking amount.

The management reserve the right to use their discretion in certain circumstances.